



Notice Date
June 16, 2017

AETNA BETTER HEALTH® OF PENNSYLVANIA

URGENT FINAL NOTICE - UPDATE JUNE 16, 2017

Complete PROMISE ID and service location enrollment and revalidation

Dear Provider,

We have been advised by the Commonwealth of Pennsylvania's Department of Human Services (DHS) that DHS intends to move forward to implement the Provider Enrollment and Screening Provisions of the Affordable Care Act (ACA) (§ 455.414).

We want to make all providers aware that **DHS enforcement of the provider enrollment and revalidation requirement will begin on August 28, 2017.**

Please ensure you have met all of the enrollment requirements, including revalidation of your PROMISE ID, to avoid termination from the Aetna Better Health of Pennsylvania network. Below is helpful revalidation information that was previously sent to all providers earlier this year.

Have you revalidated?

Aetna Better Health of Pennsylvania has received notification from the Department of Human Services (DHS) that a number of Medical Assistance (MA) providers have not enrolled or revalidated their **PROMISE ID** and **service locations** with DHS.

All **MA** providers must comply with the state-mandated requirements to enroll and revalidate their **PROMISE ID** and **all active and current service locations** every five years. Providers who do not complete the revalidation process every five years may have their MA provider record disenrolled and their claims denied.

If you have not completed enrollment or revalidation

- Claims may be denied
- Providers will be disenrolled from the Medical Assistance Program
- Your provider agreement with Aetna Better Health of Pennsylvania will be terminated
- Providers should immediately access the enrollment application and revalidation requirements on the DHS website at <https://provider.enrollment.dpw.state.pa.us>.

How does this impact you as an Aetna Better Health provider?

- All Providers must be enrolled in the Medical Assistance Program and have a valid PROMISE ID to participate in the Aetna Better Health provider network effective **August 28, 2017.**

- **Enforcement by DHS will require that managed care organizations (MCOs) terminate providers from their network who have not complied with enrollment and revalidation requirements.**

Questions?

We're here to help. Just contact our provider relations department at **1-866-638-1232, option 3**. Thank you for the quality care you provide to Aetna Better Health members.

Aetna Better Health of Pennsylvania
Provider Relations